HOW TO USE THE RESOURCE DIRECTORY

The Resource Directory is divided into three main sections: Service Index by County, Agency Profiles, and Service Definitions.

The Service Index by County lists each agency providing services in any of 16 major service categories. An agency is listed in each county served under the major service category provided to residents of that county.

The Agency Profiles include icons to help identify the types of services an agency provides. The Profiles list contact information for each service site and program details such as languages spoken by staff and any eligibility requirements.

The Service Definitions list sub-service components of each major category heading. The Food category, for example, is broken out by food bank/pantry, food stamps, food vouchers, etc. An agency is listed in the Food category if it provides at least one of these direct food service sub-components or assistance in obtaining the service.

To facilitate a search, page numbers are interactively linked in the online version of the Directory which is located on the Web as an Adobe Acrobat PDF file at www.westchestergov.com/health.

To locate a geographically convenient food bank/pantry, for example:

1. go to the Table of Contents on the next page;
2. click on the Food category page number;
3. click on an agency name by county to view its profile and details about the type(s) of food sub-services provided; or
4. go directly to a specific service category county page using the bookmarks on the left side of the webpage.

For additional agencies and services not listed in the Resource Directory, see United Way’s website http://www.hudson211.org. Click on the Directory of Services tab on the home page and then search by keyword and zip code.

ACKNOWLEDGEMENTS

This publication is supported with 100% of federal funding made possible by grant number H89HA00015 from the U.S. Department of Health and Human Services, Health Resources and Services Administration, under Part A of the Ryan White HIV/AIDS Treatment Extension Act of 2009 which is administered locally by the Westchester County Department of Health. Information provided in the Resource Directory was furnished in response to a survey of 22 established HIV/AIDS service providers sited in Westchester, Rockland and Putnam counties which was developed with the assistance of the Tri-County Ryan White Part A Steering Committee.

For inquires or comments about the Resource Directory, e-mail TJP1@westchestergov.com or call 914-813-5047.
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  • Peer Education (Green Haven Correctional Facility)
  • HIV Uninsured Care Program Enrollment (ADAP, ADAP+, APOC, Home Care)
**AIDS RELATED COMMUNITY SERVICES (ARCS) – Westchester**

**ARCS**  
40 Saw Mill River Road  
Hawthorne, NY 10532  
Phone: 914-345-8888  
Fax: 914-785-8299  
www.arcs.org

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| Services: COBRA, Non-COBRA  
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Phone: 914-345-8888 |

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| Services: Emergency Funds (for ARCS Case Management Clients only)  
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Phone: 914-345-8888 |

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| Services: Food Bank / Pantry, Food Vouchers, Nutritional Counseling  
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men  
Eligibility and Other Information: The “Thrives South Nutrition Program” will provide pantry bags / meals that contain the staples for nutritious, uncooked meals. Pickup or delivery will be done on a regular basis. Clients will then graduate to food vouchers where they can purchase nutritious foods on a regular basis. There is a simple Intake and Nutrition Screening as well as regular appointments with a nutritionist. Nutrition-based workshops will be provided on a monthly basis. An interested client must be referred by a case manager.  
Phone: 914-785-8304 |

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Additional Languages Spoken: Spanish  
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men  
Phone: 914-345-8888, 914-785-8280 or 914-785-8290 |

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Services: Professionally-Led Support Groups
Population(s) served: LGBT/Q, Homeless, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Phone: 914-345-8888

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Services: Taxi / Van / Car Service, Public Transit Token / Voucher, Metro Cards
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men
Phone: 914-785-8224

Treatment Education / Adherence

Services: Individual Education / Counseling
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Phone: 914-345-8888

Other Services

Services: Regional Training Center
Population(s) served: Service Providers, LGBT/Q, Homeless, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: Courses offered to the public free of charge, e.g., Domestic Violence, HIV Confidentiality, Case Management, Hepatitis C.
Phone: 914-785-8281

Other Services

Services: Mosaic Drop-In Center, Expanded Syringe Access Program (ESAP), Food Pantry
Population(s) served: LGBT/Q, Homeless, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men, HIV uninfected and HIV positive individuals
Eligibility and Other Information: ESAP (syringes available in Mount Vernon). Storefront services offered through Mosaic Drop-In Center.
Phone: ESAP and Mosaic, 914-699-1025

Other Services

Services: Jail Services Program in Westchester County Jail, HIV Counseling & Testing, Transitional Planning
Population(s) served: Male Inmates
Other Services

Services: HIV Uninsured Care Program Enrollment (ADAP, ADAP+, APIC, Home Care). Will help obtain Medicaid and other permanent health insurance also.
Additional Languages Spoken: Spanish
Population(s) served: All HIV Positive Persons
Phone: 914-785-8264

AIDS RELATED COMMUNITY SERVICES (ARCS) - Rockland

ARCS
86 Route 59 East
Spring Valley, NY 10977
Phone:845-356-0570
Fax: 845-356-0589
www.arcs.org

Case Management

Services: COBRA, Non-COBRA
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Phone: 845-356-0570

Financial Assistance

Services: Emergency Funds (for ARCS Case Management clients only)
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Phone: 845-356-0570

Food

Services: Food Closet
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men
Eligibility and Other Information: Must be an ACRS case managed client.
Phone: 845-356-0570

Prevention / Education

Services: HIV Counseling / Testing, Health Education / Risk Reduction, Internet
Population(s) served: LGBT/Q, Men who have Sex with Men
Phone: 845-356-0570 or 845-785-8280
**Transportation**

*Services:* Taxi / Van / Car Service, Public Transit Token / Voucher, Metro Cards

*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men

*Phone:* 845-356-0570

**Treatment Education / Adherence**

*Services:* Individual Education / Counseling

*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

*Phone:* 845-356-0570

**Other Services**

*Services:* HIV Uninsured Care Program Enrollment (ADAP, ADAP+, APIC, Home Care). Will help obtain Medicaid and other permanent health insurance also.

*Additional Languages Spoken:* Spanish

*Population(s) served:* All HIV Positive Persons

*Phone:* 914-785-8264

**AIDS RELATED COMMUNITY SERVICES (ARCS) - Putnam**

ARCS
46 Oscawana Lake Road
Putnam Valley, NY 10579
Phone: 845-526-1923
Fax: 845-526-1850
www.arcs.org

**Case Management**

*Services:* COBRA, Non-COBRA

*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

*Phone:* 914-526-1923

**Financial Assistance**

*Services:* Emergency Funds (for ARCS Case Management Clients only)

*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

*Eligibility and Other Information:* Must be an ARCS case managed client.

*Phone:* 914-526-1923
**Food**

**Services:** Food Bank / Pantry, Food Vouchers, Nutritional Counseling

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men

**Eligibility and Other Information:** The “Thrives South Nutrition Program” will provide pantry bags / meals that contain the staples for nutritious, uncooked meals. Pickup or delivery will be done on a regular basis. Clients will then graduate to food vouchers where they can purchase nutritious foods on a regular basis. There is a simple Intake and Nutrition Screening as well as regular appointments with a nutritionist. Nutrition-based workshops will be provided on a monthly basis. An interested client must be referred by a case manager.

**Phone:** 914-785-8304

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**Outreach / Early Intervention**

**Services:** Case Finding, HIV Counseling / Testing, Referral to Partner Services, Referral

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

**Phone:** 914-526-1923, 914-785-8280 or 914-785-8290

---

**Support Groups / Services**

**Services:** Professionally-Led Support Groups

**Population(s) served:** LGBT/Q, Homeless, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

**Phone:** 914-526-1923

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**Transportation**

**Services:** Taxi / Van / Car Service, Public Transit Token / Voucher, Metro Cards

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men

**Phone:** 914-526-1923

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**Treatment Education / Adherence**

**Services:** Individual Education / Counseling

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

**Phone:** 914-526-1923
Other Services

Services: Peer Education, Green Haven Correctional
Additional Languages Spoken: Spanish
Population(s) served: Male Inmates
Phone: 845-562-5005

Other Services

Services: Jail Services Program in Putnam County Jail – HIV C and T, Transitional Planning
Population(s) served: Male and Female Inmates
Phone: 845-562-5005

Other Services

Services: HIV Uninsured Care Program Enrollment (ADAP, ADAP+, APIC, Home Care). Will help obtain Medicaid and other permanent health insurance also.
Additional Languages Spoken: Spanish
Population(s) served: All HIV Positive Persons
Phone: 845-785-8264

FAMILY SERVICES OF WESTCHESTER, INC.

One Gateway Plaza
Port Chester, NY 10573
Phone: 914-937-2320
Fax: 914-937-4902
www.fsw.org
fsw@fsw.org

20 South Broadway 3rd Floor
Yonkers, NY 10701
Phone: 914-964-6767
Fax: 914-964-8282

9 West Prospect Avenue 3rd Floor
Mount Vernon, NY 10550
Phone: 914-668-9124
Fax: 914-668-0940
One Summit Avenue
White Plains, NY 10606
Phone: 914-948-8004
Fax: 914-948-0299

Case Management

Services: Non-COBRA
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Eligibility and Other Information: Medical Case Management Program works with individuals and Families in Transition works with families including assistance with permanency planning.
Phone: 914-964-6767
# Community Advocacy / Planning

**Services:** Consumer Education & Advocacy  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-937-2320 Ext. 129

# Mental Health

**Services:** Individual Counseling, Group Counseling & Therapy, Family Counseling & Therapy, Assessments, Psychotropic Medication  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-964-6767

# Prevention / Education

**Services:** HIV Counseling / Testing, Health Education / Risk Reduction  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Children / Youth  
**Phone:** 914-964-6767

# Support Groups / Services

**Services:** Peer-Led Groups, Professionally-Led Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Men, Women, Children / Youth  
**Phone:** 914-964-6767

# Treatment Education / Adherence

**Services:** Treatment Support Groups, Individual Education / Counseling  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men  
**Phone:** 914-964-6767
GRACE CHURCH COMMUNITY CENTER, INC.

35 Orchard Street, 2ND Floor  Phone: 914-949-3098
White Plains, NY 10603  Fax:  914-686-3077
www.gracecommunitycenter.org

Grace Church Community Center, Inc. Soup Kitchen  Phone: 914-949-2874
33 Church Street
White Plains, NY 10606

Neighbors Home Care Services  Phone: 914-949-3112
148 Hamilton Avenue, Suite 200
White Plains, NY 10606

Open Arms / Project Trust  Phone: 914-948-5044
86 East Post Road
White Plains, NY 10601

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**Case Management**

*Services*: Non-COBRA, Home-based  
*Additional Languages Spoken*: Spanish  
*Population(s) served*: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men  
*Eligibility and Other Information*: Case management services are provided to only those participants enrolled in the HOPWA rent assistance program.  
*Phone*: 914-949-0925

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**Financial Assistance**

*Services*: Rent & Utility Assistance / Eviction Prevention  
*Additional Languages Spoken*: Spanish  
*Eligibility and Other Information*: Eligibility determined through detailed application process; use restrictions and income guidelines apply; subject to availability of funds.  
*Phone*: 914-949-0925 Ext. 330

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**Food**

*Services*: Soup Kitchen / Congregate Meals  
*Additional Languages Spoken*: Spanish  
*Population(s) served*: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
*Eligibility and Other Information*: Open daily Monday through Friday.  
*Phone*: 914-949-2874 Ext. 24
**Housing**

Services: Rent Assistance, Search / Placement Assistance / Referral, Utility Assistance

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

Eligibility and Other Information: Proven financial need for Ryan White Part A program for Westchester and Putnam clients only. Financial eligibility and HUD certification needed for the HOPWA program for Westchester clients only.

Phone: 914-964-6767

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**GREYSTON HEALTH SERVICES, INC. / MAITRI CENTER**

21 Park Avenue  
Yonkers, NY 10703  
www.greyston.org

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**Case Management**

Services: Non-COBRA

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

Phone: 914-376-3903

---

**Food**

Services: Congregate Meals for Members, Nutritional Counseling

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Mentally Ill, Substance Users, Men, Women, Men who have Sex with Men

Phone: 914-376-3903

---

**Health Care**

Services: Adult Day Health, Nutritional Counseling, HIV / Health Information

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Mentally Ill, Substance Users, Men, Women, Men who have Sex with Men

Phone: 914-376-3903

---

**Housing**

Services: Search / Placement Assistance / Referral

Additional Languages Spoken: Spanish

Population(s) served: Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
<table>
<thead>
<tr>
<th><strong>Mental Health</strong></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Services: Group Counseling &amp; Therapy, Assessments, Support Groups</td>
<td></td>
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<tr>
<td>Additional Languages Spoken: Spanish</td>
<td></td>
</tr>
<tr>
<td>Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men</td>
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<tr>
<td>Phone: 914-376-3903</td>
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<table>
<thead>
<tr>
<th><strong>Outreach / Early Intervention</strong></th>
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</thead>
<tbody>
<tr>
<td>Services: General Presentations, Case Finding, HIV Counseling / Testing, Referral to Partner Services</td>
<td></td>
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<tr>
<td>Additional Languages Spoken: Spanish, Creole</td>
<td></td>
</tr>
<tr>
<td>Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men</td>
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<td>Phone: 914-376-3903</td>
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<thead>
<tr>
<th><strong>Prevention / Education</strong></th>
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</thead>
<tbody>
<tr>
<td>Services: HIV Counseling / Testing, Partner Notification, Health Education / Risk Reduction, Hotlines, Prevention for Positives</td>
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<tr>
<td>Additional Languages Spoken: Spanish, Creole</td>
<td></td>
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<tr>
<td>Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men</td>
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<td>Phone: 914-376-3903</td>
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<table>
<thead>
<tr>
<th><strong>Support Groups / Services</strong></th>
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</thead>
<tbody>
<tr>
<td>Services: Pastoral Counseling (Sundays), Educational Forums, Professionally-Led Support Groups</td>
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<tr>
<td>Additional Languages Spoken: Spanish</td>
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<td>Population(s) served: LGBT/Q, Mentally Ill, Substance Users, Men, Women, Men who have Sex with Men</td>
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<tr>
<th><strong>Transportation</strong></th>
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<tbody>
<tr>
<td>Services: Door to Door Transportation for Members, Metro Cards</td>
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<tr>
<td>Additional Languages Spoken: Spanish</td>
<td></td>
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<tr>
<td>Population(s) served: LGBT/Q, Mentally Ill, Substance Users, Men, Women, Men who have Sex with Men</td>
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<tr>
<td>Phone: 914-376-3903</td>
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</tr>
</tbody>
</table>
### Treatment Education / Adherence

**Services:** Treatment Support Groups, Individual Education / Counseling, Educational Forums  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Mentally Ill, Substance Users, Men, Women, Men who have Sex with Men  
**Phone:** 914-376-3903

### HUDSON RIVER HEALTHCARE, INC.

1037 Main Street  
Peekskill, NY 10566  
Phone: 914-734-8800  
Fax: 914-734-8758  
www.hrhcare.org

Hudson River HeathCare  
Haverstraw Health Center  
26 New Main Street  
Haverstraw, NY 10927  
Phone: 845-429-4499  
Fax: 845-429-5185

### Case Management

**Services:** Non-COBRA (Medical Case Management)  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-734-8800

### Community Advocacy / Planning

**Services:** Consumer Education & Advocacy  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-734-8800

### Dental Care

**Services:** Preventive / Palliative  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-734-8800
Health Care

Services: Outpatient Care, Nutritional Counseling
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: Westchester and Putnam 914-734-8800
Rockland 845-429-4499

Legal / Client Advocacy

Services: Immigration Lawyer, 2 times a month
Additional Languages Spoken: Spanish
Population(s) served: Immigrants / Migrants
Phone: 914-734-8800

Mental Health

Services: Individual Counseling & Therapy, Group Counseling & Therapy, Family Counseling & Therapy, Assessments, Support Groups, Psychotropic Medication
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Eligibility and Other Information: Court Referrals
Phone: 914-734-8800

Outreach / Early Intervention

Services: General Presentations, Case Finding, HIV Counseling / Testing, Referral to Partner Services, Referral, Migrant
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-734-8800

Prevention / Education

Services: HIV Counseling / Testing, Prevention Case Management, Health Education / Risk Reduction, Speakers Bureau, Prevention for Positives
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-734-8800
**Substance Use Treatment**

Services: Outpatient  
Additional Languages Spoken: Spanish  
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
Phone: 914-734-8800

**Support Groups / Services**

Services: Educational Forums, Peer-Led Groups, Professionally-Led Support Groups  
Additional Languages Spoken: Spanish  
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
Phone: 914-734-8800

**Treatment Education / Adherence**

Services: Educational Forums, Peer-Led Groups, Professionally-Led Support Groups  
Additional Languages Spoken: Spanish  
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
Phone: 914-734-8800

**LEGAL AID SOCIETY OF ROCKLAND COUNTY, INC.**

2 Congers Road  
Congers, NY 10956  
Phone: 845-634-3627  
Fax: 845-634-8505  
hsherwin@wnylc.com

**Legal / Client Advocacy**

Services: Legal / Court Representation, Discrimination Assistance, Eviction Prevention, Permanency Planning  
Additional Languages Spoken: Spanish, Creole  
Population(s) served: Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Community Advocacy / Planning

**Services:** Consumer Advisory Board, Consumer Education & Advocacy

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 877-574-8529

Housing

**Services:** Rent Assistance, Search / Placement Assistance / Referral

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 877-574-8529

Legal / Client Advocacy

**Services:** Legal / Court Representation, Discrimination Assistance, Eviction Prevention, Permanency Planning

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 877-574-8529
LORD’S PANTRY, INC. (THE)

177 Davis Avenue White Plains, NY 10605
Phone: 914-682-4306
Fax: 914-682-3549
TLP177@verizon.net

St. Bernard’s Church Kitchen
348 South Lexington Avenue White Plains, NY 10605
Phone: 914-682-4306
Fax: 914-682-3549

Food

Services: Home Delivered Meals
Additional Languages Spoken: Spanish
Population(s) served: Men, Women, Children / Youth, Family / Collaterals
Eligibility and Other Information: Referral required through a case worker. Must have HIV/AIDS diagnosis.

MOUNT VERNON HOSPITAL (THE)

12 North Seventh Avenue Mount Vernon, NY 10550
Phone: 914-361-6100
Fax: 914-664-2113
www.sshsw.org

Sound Shore Medical Center
16 Guion Place New Rochelle, NY 10801
Phone: 914-365-4610
Fax: 914-367-1696

Case Management

Services: Non-COBRA
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men
Phone: 914-365-4610

Health Care

Services: Outpatient Care, Clinical Trials, Nutritional Counseling
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men
Phone: 914-365-4610
### Mental Health

**Services:** Assessments, Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-365-4610

### Outreach / Early Intervention

**Services:** General Presentations, Case Finding, HIV Counseling / Testing, Referral to Partner Services  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-361-7624

### Prevention / Education

**Services:** HIV Counseling / Testing, Partner Notification, Health Education / Risk Reduction, Hotlines, Prevention for Positives  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-361-6102

### Support Groups / Services

**Services:** Professionally-Led Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-365-4610

### Treatment Education / Adherence

**Services:** Treatment Support Groups, Individual Education / Counseling, Educational Forums  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-365-4610
Other Services

Services: Hepatitis C Screening, Smoking Cessation Groups
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-361-6102

MOUNT VERNON NEIGHBORHOOD HEALTH CENTER, INC. (THE)

107 West Fourth Street Phone: 914-699-7200
Mount Vernon, NY 10550 Fax: 914-699-0837
www.mvnhc.com

Yonkers Community Health Center
30 South Broadway Phone: 914-968-4898
Yonkers, NY 10701 Fax: 914-968-5496

Greenburgh Health Center
330 Tarrytown Road Phone: 914-989-7600
White Plains, NY 10607 Fax: 914-989-7601

Case Management

Services: Non-COBRA
Additional Languages Spoken: Spanish, Creole
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-699-7200 Ext. 570

Community Advocacy / Planning

Services: Consumer Education & Advocacy
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-699-7200 Ext. 533

Dental Care

Services: Preventive / Palliative
Additional Languages Spoken: Spanish, Creole
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-699-7200
## Food

**Services:** Nutritional Counseling  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men  
**Phone:** 914-699-7200

## Health Care

**Services:** Outpatient Care, Complementary / Alternative Therapy, Nutritional Counseling, In-Patient Care, Specialty Care  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200

## Mental Health

**Services:** Individual Counseling & Therapy, Group Counseling & Therapy, Family Counseling & Therapy, Assessments, Support Groups, Psychotropic Medication and Substance Counseling  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 580

## Outreach / Early Intervention

**Services:** General Presentations, Case Finding, HIV Counseling / Testing, Referral to Partner Services, Referral  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 533

## Prevention / Education

**Services:** HIV Counseling / Testing, Health Education / Risk Reduction, Prevention for Positives, Partner Notification, Speakers Bureau  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 533
### Substance Use Treatment

**Services:** Outpatient, Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 1031

### Support Groups / Services

**Services:** Peer-Led Groups, Professionally-Led Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 580

### Transportation

**Services:**  
- Metro Cards, Van Service (for existing clients), Referral for Taxi / Car Service, Medical / Medicaid Transportation  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 570

### Treatment Education / Adherence

**Services:** Educational Forums  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 914-699-7200 Ext. 1041
<table>
<thead>
<tr>
<th><strong>Case Management</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Services:</strong> Non-COBRA, Home-Based</td>
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<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish</td>
</tr>
<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
</tr>
<tr>
<td><strong>Eligibility and Other Information:</strong> Primarily serving families and children. Eligible enrollees are HIV-exposed and HIV+ children birth to 24 years old; parents and siblings of HIV+ or exposed youth; HIV+ women of childbearing years; anyone who is a foster parent, adoptive parents or guardian of HIV+ and exposed children.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-348-2592</td>
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<tr>
<th><strong>Financial Assistance</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Services:</strong> Cash / Emergency Funds</td>
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<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, Creole</td>
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<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
</tr>
<tr>
<td><strong>Eligibility and Other Information:</strong> Assistance available on a case by case basis. Must be enrolled in FCIC medical and case management programs. Examples of assistance include food vouchers, clothing, summer camp funds, etc.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-348-2592</td>
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<tr>
<th><strong>Food</strong></th>
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<tbody>
<tr>
<td><strong>Services:</strong> Food Vouchers</td>
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<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, Creole</td>
</tr>
<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
</tr>
<tr>
<td><strong>Eligibility and Other Information:</strong> Must be enrolled in FCIC medical and case management programs.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-348-2592</td>
</tr>
</tbody>
</table>
### Health Care

**Services:** Outpatient Care, Nutritional Counseling, Referrals to All Types of Specialty Medical Care  
*Additional Languages Spoken:* Spanish, Creole  
*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
*Eligibility and Other Information:* HIV+ or at high risk for HIV-exposure women of childbearing age; HIV+ pregnant women; HIV+ or HIV-exposed children from birth to 24 years old. New or previous diagnosis.  
*Phone:* 845-348-2592

### Mental Care

**Services:** Individual Counseling & Therapy, Group Counseling & Therapy, Family Counseling & Therapy, Assessments, Support Groups, Psychiatric Referrals for Psychotropic Medications, Crisis Management and Inpatient Care  
*Additional Languages Spoken:* Spanish, Creole  
*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
*Eligibility and Other Information:* Available to all new and current medical / case management clients of FCIC. Available on a limited basis to others (HIV+ men without children; HIV+ women without children or of non-childbearing age, etc.)  
*Phone:* 845-348-2592

### Prevention / Education

**Services:** Prevention Case Management, Health Education / Risk Reduction, Prevention for Positives  
*Additional Languages Spoken:* Creole  
*Population(s) served:* LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
*Eligibility and Other Information:* Eligible and current patients of FCIC medical and case management programs.  
*Phone:* 845-348-2592

### Support Groups / Services

**Services:** Professionally-Led Support Groups  
*Additional Languages Spoken:* Spanish, Creole  
*Population(s) served:* Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
*Eligibility and Other Information:* Current and eligible patients of FCIC medical and case management programs. Others on a case by case basis.  
*Phone:* 845-348-2592
Transportation

Services: Taxi / Van / Car Service, Public Transit Token / Voucher
Additional Languages Spoken: Spanish, Creole
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men
Eligibility and Other Information: Current and eligible patients of FCIC medical and case management programs. Others on a case by case basis.
Phone: 845-348-2592

Treatment Education / Adherence

Services: Individual Education / Counseling
Additional Languages Spoken: Spanish, Creole
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Eligibility and Other Information: FCIC patients and their collaterals only.
Phone: 845-348-2592

OPEN DOOR FAMILY MEDICAL CENTERS, INC.

165 Main Street
Ossining, NY 10562
Phone: 914-941-1263
Fax: 914-941-0993
www.opendoormedical.org

Port Chester Open Door
5 Grace Church Street
Port Chester, NY 10573
Phone: 914-937-8899
Fax: 914-937-7932

Sleepy Hollow Open Door
80 Beekman Avenue
Sleepy Hollow, NY 10591
Phone: 914-631-4141
Fax: 914-631-1867

Mount Kisco Open Door
One Summit Avenue
Mount Kisco, NY 10549
Phone: 914-666-3272
Fax: 914-666-3287

Case Management

Services: COBRA, Non-COBRA
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men
Phone: 914-373-0711
Community Advocacy / Planning

Services: Consumer Advisory Board, Consumer Education & Advocacy

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men

Phone: 914-373-0711

Dental Care

Services: Preventive / Palliative

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

Phone: 914-373-0711

Health Care

Services: Outpatient Care, Complementary / Alternative Therapy, Nutritional Counseling, Specialty Care (Optometry, Podiatry, Dermatology)

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

Eligibility and Other Information: HIV-specific primary care at Ossining, Port Chester and Sleepy Hollow sites only.

Phone: 914-373-0711

Mental Health

Services: Individual Counseling & Therapy, Family Counseling & Therapy, Assessments, Support Groups, Psychotropic Medication

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

Eligibility and Other Information: Support groups in Port Chester (Spanish) and Ossining (English) only.

Phone: 914-373-0711

Outreach / Early Intervention

Services: General Presentations, HIV Counseling / Testing, Referral to Partner Services, Referral

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

Phone: 914-373-0711
**Prevention / Education**

**Services:** HIV Counseling / Testing, Prevention Case Management, Partner Notification, Health Education / Risk Reduction, Prevention for Positives

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 914-373-0711

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**Support Groups / Services**

**Services:** Peer-Led Groups, Educational Forums, Professionally-Led Support Groups

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men

**Eligibility and Other Information:** Port Chester (Spanish) and Ossining (English) only.

**Phone:** 914-373-0711

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**Treatment Education / Adherence**

**Services:** Treatment Support Groups, Individual Education / Counseling, Education Forums, At-Home Adherence Services

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 914-373-0711

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**Financial Assistance**

**Services:** Rent and Utility Assistance

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Eligibility and Other Information:** A household must be HIV+ and family income must be below 80% median income. Must be a resident of the Hudson Valley.

**Phone:** 845-298-8998 x24
Prevention / Education

Services: HIV Counseling / Testing, Health Education / Risk Reduction

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

Eligibility and Other Information: Planned Parenthood Hudson Peconic, Inc. educators will conduct education programs for groups of five or more. Trainers are also available to train agency staff.

Phone: Westchester or Putnam: 914-220-1038 or 914-220-1046, Rockland: 845-426-7577

Other Services

Services: Pregnancy Testing, Options and Services; Birth Control Services / Emergency Contraception; STD Testing and Treatment; HPV & Hepatitis Vaccines

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men

Phone: : Mount Vernon 914-668-7927, New Rochelle 914-632-4442, White Plains 914-761-6566, Yonkers 914-965-1912

Putnam: 845-278-7313, Rockland: 845-426-7577

Other Services

Services: Women and Men’s Health Services

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Immigrants / Migrants, Men, Women

Phone: : Mount Vernon 914-668-7927, New Rochelle 914-632-4442, White Plains 914-761-6566, Yonkers 914-965-1912

Putnam: 845-278-7313, Rockland: 845-426-7577

ROCKLAND COUNTY DEPARTMENT OF HEALTH

50 Sanatorium Road
Pomona, NY 10970
Phone: 845-364-2570
Fax: 845-364-2153
www.rocklandgov.com/health

Building J 2nd Floor
Pomona, NY 10970
Phone: 845-364-2570
Fax: 845-364-2153

Nyack Hospital –
Family Centered Immunotherapy Clinic
160 North Midland Avenue
Nyack, NY 10960
Phone: 845-348-2592
<table>
<thead>
<tr>
<th><strong>Case Management</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Services:</strong> Non-COBRA</td>
</tr>
<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, Creole</td>
</tr>
<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Pregnant Women, Family / Collaterals, Men who have Sex with Men</td>
</tr>
<tr>
<td><strong>Eligibility and Other Information:</strong> Must be a Rockland County resident 17 years of age or older and must have proof of HIV status.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-364-2569</td>
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<tr>
<th><strong>Dental Care</strong></th>
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<tbody>
<tr>
<td><strong>Services:</strong> Preventive / Palliative</td>
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<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, French / Creole</td>
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<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
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<tr>
<td><strong>Eligibility and Other Information:</strong> Must be a Rockland County resident and must have proof of HIV status.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-364-2570</td>
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<tr>
<th><strong>Financial Assistance</strong></th>
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<tbody>
<tr>
<td><strong>Services:</strong> Cash / Emergency Funds, HEAP</td>
</tr>
<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, Creole, French</td>
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<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
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<tr>
<td><strong>Eligibility and Other Information:</strong> Department of Social Services (DSS) worker assigned to ID clinic.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-364-2570</td>
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<tr>
<th><strong>Health Care</strong></th>
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<tbody>
<tr>
<td><strong>Services:</strong> Outpatient Care, Nutritional Counseling, GYN</td>
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<tr>
<td><strong>Additional Languages Spoken:</strong> Spanish, Creole</td>
</tr>
<tr>
<td><strong>Population(s) served:</strong> LGBT/Q, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men</td>
</tr>
<tr>
<td><strong>Eligibility and Other Information:</strong> Must be a Rockland County resident and must have proof of HIV status.</td>
</tr>
<tr>
<td><strong>Phone:</strong> 845-364-2570</td>
</tr>
</tbody>
</table>
**Housing**

**Services:** Rent, Scattered Site, Utility Assistance  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** Must be a Rockland County resident and must complete intake for rental / utility assistance apartments, very limited availability.  
**Phone:** 845-364-3867

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**Legal / Client Advocacy**

**Services:** Legal / Court Representation, Discrimination Assistance, Eviction Prevention, Permanency Planning  
**Additional Languages Spoken:** Spanish, French / Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** Legal Aide lawyer attends clinic and is available to clients by appointments.  
**Phone:** 845-364-2570

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**Outreach / Early Intervention**

**Services:** General Presentations, Education Presentations, Case Finding, HIV Counseling / Testing, Referral to Partner Services, Referral for Medical Care (After Partner Services), Referral  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** No special requirements. Outreach sites in the community include ARCS, HASCO, Reachout Rockland Community College. Call for schedule.  
**Phone:** 845-364-3661

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**Prevention / Education**

**Services:** HIV Counseling / Testing, Partner Notification  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-364-3661
### Treatment Education / Adherence

**Services:** Individual Education / Counseling  
**Additional Languages Spoken:** Spanish, Creole  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** Must be an ID clinic patient.  
**Phone:** 845-364-3661

### SHARING COMMUNITY, INC. (THE)

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Hudson Street</td>
<td>914-963-2626</td>
<td>914-969-7877</td>
</tr>
<tr>
<td>Yonkers, NY 10701</td>
<td></td>
<td></td>
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<tr>
<td><a href="http://www.thesharingcommunity.org">www.thesharingcommunity.org</a></td>
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</tbody>
</table>

Travis House  
100 Vark Street           
Yonkers, NY 10701         
Phone: 914-963-4063  
Fax: 914-963-0118

Broadway Manor  
101 North Broadway        
Yonkers, NY 10701         
Phone: 914-476-7938  
Fax: 914-476-7938

Locust Hill  
87 Locust Hill Avenue     
Yonkers, NY 10701         
Phone: 914-378-1739  
Fax: 914-378-1876

Holy Cross ES  
81 Locust Hill Avenue     
Yonkers, NY 10701         
Phone: 914-595-0017 / 0018  
Fax: 914-595-0019

### Case Management

**Services:** Non-COBRA  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Men, Women, LGBT/Q, Immigrants, Family / Collaterals  
**Eligibility and Other Information:** Individuals tested HIV positive and need the support to maintain their health through treatment adherence and general health care skills.  
**Phone:** 914-963-2626

### Community Advocacy / Planning

**Services:** Consumer Education & Advocacy  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Men, Women, LGBT/Q, Immigrants, Family / Collaterals  
**Eligibility and Other Information:** These services are targeted to African-American and Latino women, in addition to substance abusers out of treatment. Planning meetings are held the 3rd Wednesday at 121 Park Avenue, Yonkers, NY.  
**Phone:** 914-963-2626 Ext. 215
Food

Services: Food Bank / Pantry, Food Vouchers, Nutritional Counseling

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Immigrants / Migrants, Men, Women, Family / Collaterals

Eligibility and Other Information: Must be HIV positive and are unable to purchase nutritious food due to limited financial resources, but able to shop for and prepare their own meals. Must be enrolled in food bank program to be eligible.

Lunch is provided daily for all persons from 12:30 P.M. – 2:30 P.M.

Phone: 914-963-2626

Health Care

Services: Outpatient

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women

Eligibility and Other Information: At 1 Hudson Street Yonkers, NY. Nurse on site five days a week. A physician is available for walk in appointments Tuesday’s and Wednesday’s 10 A.M. to 1 P.M. first come first served.

Phone: 914-963-2626

Housing

Services: Rent / Utility Assistance, Emergency Shelter, Congregate, Transitional, Search / Placement Assistance / Referral

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men

Eligibility and Other Information: Must be HIV +, 200% over the register poverty level and have difficulties sustaining an apartment due to their ongoing illnesses. Locust Hill provides permanent housing for families & single adults living with HIV. Single adult men are provided with temporary housing assistance.

Phone: 914-963-2626

Outreach / Early Intervention

Services: HIV Counseling / Testing

Additional Languages Spoken: Spanish

Population(s) served: LGBT/Q, Homeless, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men

Phone: 914-963-2626 Ext. 215, 238
**Prevention / Education**

**Services:** HIV Counseling, Testing, Prevention for Positives, Health Education / Risk Reduction and Group Services  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals  
**Eligibility and Other Information:** African-American and Latino adults are trained in condom use and condom negotiation in one single session; engage individuals with a history of IDU to seek treatment; empowerment of African-American and Latino women with partner negotiation. Walk in appointments are available from 8:00 A.M. to 5:00 P.M.  
**Phone:** 914-963-2626

**Support Groups / Services**

**Services:** Educational Forums, Professionally-Led Support Groups  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women  
**Eligibility and Other Information:** VOICES / VOCES, Safety Counts, SISTA, Respect and SISTA interventions provided 9:00 A.M. to 5:00 P.M. Monday-Friday  
**Phone:** 845-963-2626 Ext. 215 / 238

**ST. JOHN’S RIVERSIDE HOSPITAL – HOPE CENTER**

2 Park Avenue  
Yonkers, NY 10703  
Phone: 914-964-7723  
Fax: 914-964-7321  
www.riversidehealth.org

**Case Management**

**Services:** COBRA, Non-COBRA  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** Non COBRA must be patients of HOPE Center and be HIV+. COBRA must have Medicaid and be HIV+.  
**Phone:** 914-964-7723

**Dental Care**

**Services:** Preventive/Palliative  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men  
**Eligibility and Other Information:** Must be HIV+  
**Phone:** 914-964-7802
Health Care

Services: Outpatient Primary Medical Care, In-Patient Care
Additional Languages Spoken: Spanish, Creole
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: Must be HIV+
Phone: 914-964-7723

Mental Health

Services: Individual Counseling, Assessments, Psychotropic Medication
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: Must be a patient of HOPE Center
Phone: 914-964-7723

Outreach / Early Intervention

Services: General Presentations, Case Finding, HIV Counseling/Testing, Referral to Partner Services, Referral
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: At risk of becoming infected with HIV, HIV+ and not connected to medical care.
Phone: 914-964-7842

Substance Use Treatment

Services: Outpatient, Residential, Methadone Maintenance
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: SJRH has the full array of Behavioral Health Services including Detox, Inpatient Rehab, Day Treatment, and Methadone Maintenance Treatment Program.
Phone: 914-964-7529 or 914-964-7304

Treatment Education / Adherence

Services: Treatment Support Groups, Individual Education / Counseling
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: Must be a patient of HOPE Center.
Phone: 914-964-7723
### Case Management

**Services:** Non-COBRA  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023

### Community Advocacy / Planning

**Services:** Consumer Education & Advocacy  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men, General Public  
**Phone:** 845-268-8023

### Financial Assistance

**Services:** Emergency Funds, Referrals  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Eligibility and Other Information:** During clients hospital stay we pay for the hospital phone and television.  
**Phone:** 845-268-8023

### Food

**Services:** Food Bank / Pantry, Food Vouchers, Congregate Meals, Nutritional Counseling, Referrals  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023
Health Care

Services: Nutritional Counseling
Additional Languages Spoken: Spanish, Creole, French
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 845-268-8023

Housing

Services: Search, Placement Assistance, Referrals
Additional Languages Spoken: Spanish, Creole, French
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 914-268-8023

Legal / Client Advocacy

Services: Referrals
Additional Languages Spoken: Spanish, Creole, French
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 845-268-8023

Mental Health

Services: Individual Counseling and Therapy, Support Groups
Additional Languages Spoken: Spanish, Creole, French
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 845-268-8023

Outreach / Early Intervention

Services: General Presentations, Case Finding, Referral to HIV Counseling / Testing, Referrals
Additional Languages Spoken: Spanish, Creole, French
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men
Phone: 845-268-8023
### Prevention / Education

**Services:** HIV Counseling / Testing, Prevention Case Management, Health Education / Risk Reduction, Speakers Bureau, Prevention for Positives, Teen Peer Education  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023

### Substance Use Treatment

**Services:** Support Groups, Referrals  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023

### Support Groups / Services

**Services:** Pastoral Counseling, Educational Forums, Professionally-Led Support Groups  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023

### Transportation

**Services:** Taxi / Van / Car Service, Public Transit Token / Voucher  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023

### Treatment Education / Adherence

**Services:** Treatment Support Groups, Individual Education / Counseling, Educational Forums  
**Additional Languages Spoken:** Spanish, Creole, French  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men  
**Phone:** 845-268-8023
**Vocational Training**

**Services:** Interview Coaching / Resume Development, Referrals

**Additional Languages Spoken:** Spanish, Creole, French

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Children / Youth, Family / Collaterals, Men who have Sex with Men

**Phone:** 845-268-8023

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**URBAN LEAGUE OF WESTCHESTER, INC.**

61 Mitchell Place  
White Plains, NY 10601  
www.ulwc.org

10 Fiske Place  
Mount Vernon, NY 10550

100 Stevens Avenue  
Mount Vernon, NY 10550

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**Community Advocacy / Planning**

**Services:** Consumer Education & Advocacy

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

**Phone:** 914-699-5858

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**Outreach / Early Intervention**

**Services:** General Presentations, HIV Counseling / Testing, Referral to Partner Services, Discharge Planning

**Additional Languages Spoken:** Spanish

**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Men who have Sex with Men

**Phone:** 914-428-6300

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**Prevention / Education**

**Services:** HIV Counseling / Testing, Health Education / Risk Reduction

**Additional Languages Spoken:** Spanish

**Population(s) served:** Substance Users

**Phone:** 914-699-6124
**Substance Use Treatment**

**Services:** Syringe Exchange  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Substance Users  
**Phone:** 914-699-6124

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**Vocational Training**

**Services:** Employment Services, Job Search / Job Placement  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** Offenders / Ex-Offenders  
**Phone:** 914-428-6300

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**VOLUNTEERS OF AMERICA - GREATER NEW YORK, INC.**

340 West 85th Street  
New York, NY 10024  
Phone: 212-496-6901  
Fax: 914-769-2629  
www.voa-gny.org

Grasslands Homeless Shelter  
25 Operations Drive  
Valhalla, NY 10549  
Phone: 914-231-4280  
Fax: 914-231-4277

Crossroads Residence  
395 Webster Avenue  
New Rochelle, NY 10801  
Phone: 914-636-8789  
Fax: 914-636-8724

AIDS Case Management  
50 Broadway  
Hawthorne, NY 10532  
Phone: 914-741-2200  
Fax: 914-231-4277

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**Case Management**

**Services:** Non-COBRA  
**Additional Languages Spoken:** Spanish  
**Population(s) served:** LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants / Migrants, Men, Women, Family / Collaterals, Men who have Sex with Men, Elderly  
**Eligibility and Other Information:** Must have HIV/AIDS diagnosis (ACM).  
**Phone:** 914-741-2200 Ext. 36
Housing

Services: Emergency Shelter, Transitional Shelter
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless
Eligibility and Other Information: Must be a resident of Westchester County and a single adult.
Phone: 914-995-5000

Legal / Client Advocacy

Services: Permanency Planning
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Immigrants / Migrants, Men, Family / Collaterals, Men who have Sex with Men
Eligibility and Other Information: Must have a Child Protective Service (CPS) open case or living with a terminal illness.
Phone: 914-741-2200 Ext. 21

Substance Use Treatment

Services: Residential
Additional Languages Spoken: Spanish
Population(s) served: Substance Users, Men
Eligibility and Other Information: Must be sober for at least 4 to 6 weeks.
Phone: 914-636-8689

Treatment Education / Adherence

Services: Treatment Support Groups, Individual Education / Counseling, Education Forums
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Immigrants / Migrants, Men, Women, Men who have Sex with Men
Eligibility and Other Information: Must have HIV/AIDS diagnosis.
Phone: 914-741-2200 Ext. 36

WESTCHESTER MEDICAL CENTER

Elmwood Hall – 2nd Floor
Valhalla, NY 10595
Phone: 914-493-7700
Fax: 914-493-1806
Brazilc@wcmc.com

Cedarwood Hall
Valhalla, NY 10595
Phone: 914-493-7700
Fax: 914-493-1806

Macy Pavilion
Valhalla, NY 10595
Phone: 914-493-7785
914-493-8342
Case Management

Services: Non-COBRA
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants/Migrants, Men, Women, Children/Youth, Family/Collaterals, Men who have Sex with Men
Phone: 914-439-7700

Dental Care

Services: Preventive/Palliative, Oral Surgery, Prosthodontics
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants/Migrants, Men, Women, Children/Youth, Family/Collaterals, Men who have Sex with Men
Eligibility and Other Information: Appointment Scheduling
Monday and Thursday, call 914-493-7785 or 914-493-8342
Tuesday, Wednesday and Friday, call 914-493-7700

Health Care

Services: Outpatient Care, In-Patient Care
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants/Migrants, Men, Women, Children/Youth, Men who have Sex with Men
Phone: 914-493-7700

Mental Health

Services: Individual Counseling, Assessments, Psychotropic Medication
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants/Migrants, Men, Women, Children/Youth, Men who have Sex with Men
Phone: 914-493-7700

Treatment Education/Adherence

Services: Treatment Support Groups, Individual Education/Counseling
Additional Languages Spoken: Spanish
Population(s) served: LGBT/Q, Homeless, Mentally Ill, Substance Users, Immigrants/Migrants, Men, Women, Children/Youth, Men who have Sex with Men
Phone: 914-493-7700
SERVICE DEFINITIONS

Case Management

Home-based: Either non-COBRA or COBRA services provided primarily at the client’s home instead of at an agency’s fixed service site.

COBRA: Same as above, but Medicaid-reimbursable, and providing a more intense level of service due to family focus and special client needs pertaining to substance use and mental health issues.

Non-COBRA: Community- and/or hospital-based client-centered services, provided at an agency’s fixed service site and/or at the client's home, coordinating medical and supportive care across a continuum.

Community Advocacy / Planning

Consumer Advisory Board: Facilitate a network of community members including persons with HIV/AIDS, advocates, providers, family members, and others that provides input for an agency on service delivery needs and quality of care.

Consumer Education & Advocacy: Promote the participation of people with HIV/AIDS in the community planning process by hosting regular meetings, conducting trainings, or publishing and distributing related materials.

Planning Group: Facilitate commissions, committees, task forces and other groups that provide input on service needs for public and private organizations responsible for the procurement and delivery of HIV/AIDS Related services.

Speakers Bureau: Provide individuals willing to make presentations and promote public awareness and education about HIV/AIDS Related issues and services.

Dental Care

Oral Surgery: Dental care which includes root canals, extractions and other more invasive procedures.

Preventive/Palliative: Provide regular oral exams and hygienic services as well as treatment of disease-specific oral problems requiring antibiotics, pain medication, and routine procedures such as fillings.

Financial Assistance

Cash/Emergency Funds: Provide short-term payment for daily living needs, health insurance continuation, and/or medication until other long-term resources are accessed.
Food

Food Bank/Pantry: Acquire food products through donations, canned food drives, food bank programs or direct purchase for distribution.

Food Stamps: Distribute coupons the value of which is exchanged by clients for food items and related household supplies at participating grocery stores.

Food Vouchers: Purchase and distribute vouchers the value of which is exchanged by clients for food items and related household supplies at participating grocery stores.

Home-Delivered Meals: Prepare and deliver hot and cold meals, food items and/or nutritional supplements to clients and their family members at home.

Nutritional Counseling: Provided by a registered dietitian or other credentialed professional outside of a primary medical care setting.

Soup Kitchen/Congregate Meals: Provide nutritious group meals in a safe, social environment.

Health Care

Adult Day Health Care: Provide comprehensive care to persons infected with HIV/AIDS and to their families and significant others. Adult Day Care focuses on programs that help people remain in their communities while enhancing their quality of life. These programs provide a variety of services, e.g., specialized health and mental services, nutritional counseling and meals, holistic progressive services, and HIV prevention and education.

Clinical Trials: Furnish information to patients about research studies on the safety and effectiveness of new drugs and other treatments in the experimental phase.

Complementary/Alternative Therapy: Provide care and treatment options, such as massage, acupuncture, and homeopathy that fall outside the more traditional standards of medical practice.

Home Health: Provide services in the home usually by licensed health care workers such as nurses.

In-patient Care: Provide hospital-based care requiring an overnight admission.

Nursing Facility: Provide health and personal care by a nursing staff over an extended period of 30 days or more, and at a level less than provided in an inpatient acute care setting.

Nutritional Counseling: Provided by a registered dietitian or other authorized professional within a primary medical care setting.

Outpatient Care: Provide professional diagnostic and treatment services rendered by a physician, physician's assistant, clinical nurse specialist or nurse practitioner in an ambulatory (non-inpatient) setting usually at a hospital clinic or community health center.
Housing

**Congregate:** Long-term group residences shared by people living with HIV/AIDS and sometimes other disabilities, supported by rent and utility assistance and one or more service components such as case management and mental health counseling.

**Emergency Shelter:** Temporary residence, usually in a group setting with shared sleeping, bathroom and kitchen facilities, for individuals and families evicted or displaced from their homes due to domestic violence or other crisis-related issues.

**Rent Assistance:** Short- or long-term, full or partial monthly payments for individuals and families at-risk for eviction.

**Scattered site:** Individual apartments spread throughout the community, often owned or leased by AIDS service organizations, which are supported by rent and utility assistance and one or more service components such as case management and mental health counseling.

**Search/Placement Assistance/Referral:** Provides help in finding and securing permanent safe and affordable housing.

**Transitional:** The temporary placement of individuals and families evicted or displaced, often with accompanying household skills-building services, until permanent safe and affordable housing can be found.

**Utility Assistance:** Short- or long-term, full or partial monthly payments for individuals and families at-risk for having electricity, gas or phone service discontinued.

Legal / Client Advocacy

**Discrimination Assistance:** Services regarding unfair or denied treatment or benefits based on perceived differences in HIV status, age, sex, race, or ethnic origin, nationality, religion, disability, sexual orientation, or marital status.

**Eviction Prevention:** Services regarding wrongful expulsion from a place of residence.

**Legal/Court Representation:** Services regarding powers of attorney, do-not-resuscitate orders, wills, trusts, bankruptcy proceedings, and interventions necessary to ensure access to eligible benefits and health and social services, including breach of confidentiality litigation.

**Permanency Planning:** Services, including wills, power-of-attorney and living trusts, pertaining to the placement, adoption and care of children whose parents or guardians are deceased or too ill to care for them.

Mental Health

**Assessments:** Interview(s) with a mental health professional (therapist) to gather psychosocial information, including, historical data relating to the causes of the presenting issues, family dynamics and developmental issues that are essential to the formulation of a treatment plan and to determine whether a psychiatric evaluation is warranted.

**Family Counseling & Therapy:** Same as Individual Counseling & Therapy, but provided in a group setting where issues common to all members are addressed.
**Group Counseling & Therapy:** Same as Individual Counseling & Therapy, but provided in a group setting where issues common to all members are addressed.

**Individual Counseling & Therapy:** Psychological and psychiatric treatment and counseling conducted by a licensed or authorized professional for individuals with a diagnosed mental illness.

**Psychotropic Medication:** Medications prescribed by a psychiatrist or other medical doctor licensed or authorized to prescribe medications as treatment for diagnosed psychiatric illnesses. The purpose of psychotropic medication is to affect psychic function and behavior.

**Support Group:** Meetings facilitated by trained peers during which issues and experiences common to the members of the group are disclosed and shared. With the guidance of the facilitators members provide feedback and support in an effort to develop coping strategies and validate individuals’ feelings.

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**Outreach / Early Intervention**

**Case-Finding/Referral:** Same as General Presentations, but one-to-one engagements as occur often in street settings.

**General Presentations:** Provide information in a group setting in order to identify people who know they are HIV-positive but are not currently in medical care, or to identify those at risk or unaware that they have contracted HIV, so that they may enroll in regular HIV primary care and treatment regimens.

**HIV Counseling/Testing:** Provide HIV antibody testing accompanied by pre- and post-test information, emotional support, and referrals for HIV/AIDS related services.

**Referral:** Arrange for health and/or supportive services appointments at other agencies or at other units within the agency’s facility.

**Referral to HIV Partner Services:** Provide the local health department with the names, furnished by the HIV-positive client/patient, of sex- and needle-sharing partners who may have been put at risk for contracting HIV.

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**Prevention / Education**

**HIV Counseling/Testing:** Provide HIV antibody testing accompanied by pre- and post-test information, emotional support, and referrals for HIV/AIDS related services.

**Hotline:** A telephone resource for HIV/AIDS Related information including testing, service referrals, and short-term supportive telephone counseling.

**Prevention Case Management:** Community-based client-centered coordination and harm reduction support for individuals at risk for transmitting and acquiring HIV.

**Prevention for Positives:** Same as Health Education/Risk Reduction above, but specifically targeted to those already aware of their HIV-positive status in order to reduce the risk of HIV transmission or re-infection and avoid exposure to other communicable diseases.

**Referral to HIV Partner Services:** Provide the local health department with the names, furnished by the HIV-positive client/patient, of sex- and needle-sharing partners who may have been put at risk for contracting HIV.
Speakers Bureau: Provide individuals willing to make presentations and promote public awareness and education about HIV/AIDS Related issues and services.

Substance Use Treatment

Methadone Maintenance: Dispense controlled, gradually reduced dosages of methadone, an addictive synthetic opiate that prevents the symptoms associated with heroin withdrawal, in order to support the efforts of heroin users to abstain.

Outpatient: Medical treatment including counseling to address alcohol and other drug use problems provided in an ambulatory (non-inpatient) setting usually at a hospital clinic or community health center, and rendered by a physician or staff under a physician’s supervision.

Residential: Short-term treatment to address drug use problems provided in an inpatient health service setting.

Support Group: Groups of individuals with substance use histories who meet together on a voluntary basis for mutual support by sharing their experiences, strengths and hopes.

Syringe/Needle Exchange: Provide clean needles, bleach kits for sterilizing drug use paraphernalia, condoms and other materials to substance users to reduce further harm and the spread of HIV.

Support Groups / Services

Educational Forums: Group presentations made by peers or professionals in which information is provided about treatment, benefits, services and other HIV-related supports.

Pastoral Counseling: Therapeutic interventions to help people relate to and resolve their problems and concerns in the context of their religious beliefs.

Peer-led Groups: Groups of individuals who share a common problem or concern and meet together on a voluntary basis for mutual support by sharing their experiences, strengths and hopes.

Professionally-led Groups: Same as above, but led by a credentialed facilitator.

Therapeutic Camp: Residential or day camp facilities that provide an opportunity for children who have developmental disabilities, emotional disturbances or health impairments to enjoy a cooperative living experience in the out-of-doors.

Transportation

Metro Card: Distribute pre-printed cards of varying values which are swiped at a public bus or train entry point to pay for a ride.

Public Transit Token/Voucher: Distribute tokens and vouchers to the general population with HIV/AIDS (not just the provider’s own clients) to be exchanged for rides to health and supportive services appointments.

Taxi/Van/Car Service: Arrange rides with participating transportation companies for the general population with HIV/AIDS to health and supportive services appointments.
Treatment Education / Adherence

**Educational Forums:** Presentations to introduce and educate the community about treatments and strategies for remaining adherent to them.

**Individual Education/Counseling:** Same as above, but on a one-to-one basis.

**Treatment Support Groups:** Group counseling to ensure readiness for and adherence to complex HIV/AIDS treatments.

Vocational Training

**Interview Coaching/Resume Development:** Provide techniques and training on how best to present in a job interview and how to draft and capitalize on a well-structured resume.

**Job Search & Placement:** Provide assistance with finding job opportunity sources and networks in order to help place a candidate in a new vocation.

**Skills Training:** Provide the client with career- or job-specific education and training in order to develop a more marketable skill set.