

Important Changes Are Coming to New York Medicaid, Child Health Plus and the Essential Plan

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan? Soon, New York State will resume eligibility reviews and renewals for people enrolled in these programs. This means you may need to take action to renew your health insurance or the insurance of your family members. Here are some things you can do **now** to get ready.

1) Sign up for text alerts. Sign up to receive SMS/MMS Text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage. **To subscribe, text START to 1-866-988-0327.**

2) Make sure your address is up to date. Make sure NY State of Health or your local Medicaid office has your current mailing address, phone number and email address so they can contact you about your health insurance.

If you have insurance through with NY State of Health, call 1-855-355-5777 (TTY: 1-800-662-1220), log into your account at nystateofhealth.ny.gov, or contact an [enrollment assistor](#).

If you have Medicaid through [your county's Medicaid office or through New York City's Human Resources Administration \(HRA\)](#), contact your local office to update your address and contact information.

3) Visit <https://info.nystateofhealth.ny.gov/COVID-19-Changes> to learn more. New York will continuously update this webpage as more information becomes available.