

# COVID-19 Guidelines: Food Service Operators & Staff

## Social Distancing

- Practice social distancing by keeping a minimum of 6 feet separation between all customers and staff.
  - Use signs, cones, tape, chalk, or other means to separate customers.
- Recommend cashless payment (or single cashier) options.
  - Example: pre-ordering and payment with staggered pick-up times, curbside pickup, texting/calling customers when their order is ready for pick-up.
- NO groups should be congregating inside or outside the facility.
- Instruct ONE person to place or pickup the order, while others remain home.
- No staff should perform shared duties with customer contact.
  - Example: serving food and running a credit card without hand washing in between.

## Facility

- Frequently clean and sanitize high touch surfaces including, but not limited to: point of sale systems, cash registers, counters, table tops, equipment handles and door knobs.
- Clean with substances containing quaternary ammonia (quat) OR sodium hypochlorite (bleach). For more COVID-19 registered disinfectants visit [EPA.gov](https://www.epa.gov).

## Staff

- All staff MUST frequently wash their hands with soap and water for at least 20 seconds throughout the day.
- Always wash hands immediately after: coughing, sneezing or blowing your nose, eating and drinking, touching your face, and after using the restroom, cleaning, handling dirty dishes, or touching contaminated surfaces.
- All Food Service workers, including but not limited to chef's, food preparation workers, counter workers, cashiers, delivery personnel, etc., must wear a cloth or surgical facemask at all times.
- In addition to those food service personnel required by code to wear disposable gloves, all other food service workers, including but not limited to chef's, food preparation workers, counter workers, cashiers, delivery personnel, etc., should wear disposable gloves at all times. Gloves must be frequently changed and do not supplement the need for frequent hand washing.
- Staff with symptoms of respiratory illness and/or symptoms of COVID-19 (fever, cough, difficulty breathing, body aches) MUST stay home. Staff who develop symptoms while working should be sent home IMMEDIATELY.